AQUA sm

An 💧 Essential Utilities Company

Aqua New Jersey **LIHWAP Program**

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist New Jersey families who are behind on their drinking water and wastewater bills to ensure their service remains active and can also be used to restore service that was previously disconnected. LIHWAP is a grant paid directly to Aqua for the customer's account.

Who is eligible for LIHWAP?

Any New Jersey-based customer fitting the income guidelines, who is at least 30 days in arrears, is eligible to apply for LIHWAP funds. Applicants' total gross household income must be at or below 60% of the state median Income ($6,439 a month for a family of four).

Participants in the Low-Income Home Energy Assistance Program (LIHEAP) are automatically eligible for LIHWAP assistance as long as they are water/wastewater bill holders. See below for a detailed breakdown of income guidelines.

How do customers apply for LIHWAP?

Qualifying New Jersey residents can apply online through the state's DCAid application portal. Those who do not have computer or internet access can call 1-800-510-3102 or dial 211 to connect with their local Outreach Agency for application assistance.

Apply here:
https://bit.ly/DCAidServices

INCOME ELIGIBILITY GUIDELINES
Households with gross income equal to or less than the amounts below are eligible for assistance

LIHWAP INCOME LIMIT

#HH	1	2	3	4	5	6	7	8	9	10	11	12
60% SMI	40,181	52,545	64,908	77,272	89,635	101,999	104,317	106,635	108,954	111,272	113,590	115,908
MI LIMIT	3,348	4,379	5,409	6,439	7,470	8,500	8,693	8,886	9,080	9,273	9,466	9,659

Any additional member after 12: for LIHWAP add $193 a month.
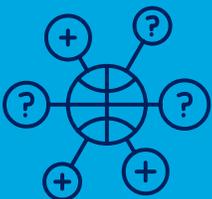
Where can customers learn more?

Aqua New Jersey wants to support customers in need of financial support. Customers can visit https://nj.gov/dca/ to learn more about LIHWAP and other programs that can help with utility bills.